

Compilation of ASEAN Member States Definition of Express Delivery Services (EDS)

1. Brunei Darussalam

Brunei Darussalam does not have a formal definition of “Courier Services” or “Express Delivery Services.”

2. Cambodia

Cambodia does not have a definition of “Express Delivery Services” under national legislation.

3. Indonesia

The Law Number 38 of 2009 on Posts, Article 1 regulate that **postal operator** is a business entity that provides postal services which consist of several activities as follows

1. a written communication and / or electronic mail,
2. parcel services,
3. logistics services,
4. financial transaction services, and
5. postal agency service;

COURIER SERVICES as stated in the Decree of the Minister of Communications No.5/2005 concerning Courier Service Operator, is a service of receiving, transporting and or delivering packet, money, and particular mail in the form of printed matter, newspaper, literature for the blind, and small packet from sender to receiver by collecting fee.

4. Lao PDR

Based on Lao PDR’s Law on Postal Services:

- (i) **Express services** refers to the acceptance, dispatch and delivery of letter post items and post parcels both in the form of ordinary and registered services, but delivery must be the first priority, and an additional charge will be collected for such services;
- (ii) **Express mail services** refers to the acceptance, dispatch and delivery of letter post items and post parcels in the form of first priority and the items can be tracked and traced at any time, and the postage charge will be more expensive than the charge for other services;

5. Malaysia

“Express or Courier Service” – “means the integrated services for the collection, transmission and delivery of a letter, an envelope, a small packet, a package, a parcel, a wrapper, a container or goods that can be collected, transmitted and delivered in an expedited manner with premium features such as security, tracking, signature, specialization and individualization of services, and acknowledgement with committed delivery times.”

6. Myanmar

Courier Services / Express Delivery Services' is Governmental or Non- Governmental designated operators who deliver the items as on -time basis.

7. Philippines

Express and/or Messengerial Delivery Services "Firm":

1. Includes every natural or juridical person that owns, operates, manages or controls in the Philippines, for hire or compensation, with general or limited clientele, whether permanent, occasional or accidental, and for general business purposes.
2. Any service for the personal delivery to other persons of written messages and any mail matter except telegram.
3. A person or his employee delivering any article owned by the former is not conducting an express delivery and/or Messengerial service within the context of this circular.

8. Singapore

Singapore does not have a definition of "Courier Services" or "Express Delivery Services" under our national legislation. The closest we have is a definition of "Express Letters", although we would like to qualify that "Express Letters" is not equivalent to "EDS", as "Express Letters" does not cover parcels, etc.

Definition of "Express Letters"

- Express letter means a local express letter or an international express letter, or both.
- Express letter service means a local express letter service or an international express letter service or both.
- International express letter means a letter
 - (a) originating from a sender in Singapore and intended for delivery to a destination outside Singapore at a rate faster than the published delivery standard for air mail letters dispatched by the public postal licensee; or
 - (b) originating from a sender outside Singapore and intended for delivery within the same working day in Singapore;
- Local express letter means a letter originating from a sender in Singapore and intended for delivery within Singapore within the same working day.
- International express letter service means a service for the conveyance of international express letters.
- Local express letter service means a service for the conveyance of local express letters.

9. Thailand

Thailand does not have a definition of "Courier Services" or "Express Delivery Services" under the current national legislation.

Thailand informed that they are in the process of drafting the new Postal Act, and will inform LTSSWG on the definition after the new Act is enforced.

10. Viet Nam

According to the Article 4 (2) of the Decree No 128/2007/ND-CP dated 2 August 2007 of the Government on delivery service, “Express delivery service” means providing delivery service in an expedited and reliable manner. Express delivery service also includes premium features such as collection at address of the sender, delivery at hand of the receiver, tracking, changing address of delivery while the package on the way, informing the delivery timing and other added value features.